

Contents

Foreword by Allen I. Kraut, Baruch College/Kraut Associates	xiii
The Editors	xvii
The Contributors	xix
Preface	xxxv
Acknowledgments	xxxvii
1. Overview of Technology-Enhanced Assessments	1
Nancy T. Tippins	
Section One: Measurement and Implementation Issues in Technology-Enhanced Assessments	19
2. Foundations for Measurement	21
John C. Scott and Alan D. Mead	
3. Implementing Assessment Technologies	66
Douglas H. Reynolds	
4. Cheating and Response Distortion on Remotely Delivered Assessments	99
Winfred Arthur, Jr., and Ryan M. Glaze	
5. Computerized Adaptive Testing	153
Rodney A. McCloy and Robert E. Gibby	
6. Applicant Reactions to Technology-Based Selection: What We Know So Far	190
Talya N. Bauer, Donald M. Truxillo, Kyle Mack, and Ana B. Costa	
7. International Issues, Standards, and Guidelines	224
Dave Bartram	
Section Two: Case Studies of Technology-Enhanced Assessments	251
8. Web-Based Management Simulations: Technology- Enhanced Assessment for Executive-Level Selection and Development	253
Terri McNelly, Brian J. Rugeberg, and Carrol Ray Hall, Jr.	

9.	Bridging the Digital Divide Across a Global Business: Development of a Technology-Enabled Selection System for Low-Literacy Applicants	267
	Adam Malamut, David L. Van Rooy, and Victoria A. Davis	
10.	Promotional Assessment at the FBI: How the Search for a High-Tech Solution Led to a High-Fidelity Low-Tech Simulation	293
	Amy D. Grubb	
11.	Innovation in Senior-Level Assessment and Development: Grab 'Em When and Where You Can	307
	Sandra B. Hartog	
12.	Case Study of Technology-Enhanced Assessment Centers	324
	Rick Hense and Jay Janovics	
13.	Video-Based Testing at U.S. Customs and Border Protection	338
	Jeffrey M. Cucina, Henry H. Busciglio, Patricia Harris Thomas, Norma F. Callen, DeLisa D. Walker, and Rebecca J. Goldenberg Schaeffer	
14.	Going Online with Assessment: Putting the Science of Assessment to the Test of Client Need and 21st Century Technologies	355
	Eugene Burke, John Mahoney-Phillips, Wendy Bowler, and Kate Downey	
15.	Implementing Computer Adaptive Tests: Successes and Lessons Learned	380
	Mike Fetzer and Tracy Kantrowitz	
16.	Practice Agenda: Innovative Uses of Technology-Enhanced Assessment	394
	Michael J. Zickar and Christopher J. Lake	
17.	Concluding Comments: Open Questions	418
	Seymour Adler	
Indexes		
	Name Index	437
	Subject Index	445