

Module 1: Preliminaries



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Agenda

Preliminaries

Building the Accountability Case

The Accountability Cycle

A Focus on Responsibility

A Focus on Self-Empowerment

A Focus on Accountability

Wrap Up

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Inside-Out Learning

People learn and change, not because other people say so, but instead true learning occurs from the inside out. It works like this.

Attitudes → Choices → Behaviors → Performance → Results

It starts with taking a look at your own attitudes or your mindset and then deciding whether they're working well for you. Based on that choice, you can learn and acquire new skills and behaviors that improve your performance and achieve greater results. The activities and discussions you'll participate in during this workshop are put together to give you the opportunity to learn from the inside out.

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Choices That Support Change

- Be prompt in attendance.
- Give freely of your experience.
- Listen and appreciate other points of view.
- Ask questions when you don't understand or need clarification.
- Keep confidences.
- Be open to learning and developing.
- Enjoy and have fun.
- Commit to implementing learned or enhanced skills back on the job.

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