

# Contents

Preface	ix
Acknowledgements	xiii
About the Author	xvii
Chapter 1 Why Management Failed	1
Chapter 2 What's Your Management Model?	27
Chapter 3 Coordinating Activities: From Bureaucracy to Emergence	53
Chapter 4 Making and Communicating Decisions: From Hierarchy to Collective Wisdom	85
Chapter 5 Setting Objectives: From Alignment to Obliquity	119
Chapter 6 Motivating Employees: From Extrinsic to Intrinsic Motivation	145
Chapter 7 Four Models of Management	173
Chapter 8 The Change Agent's Agenda	205
Chapter 9 The Leader's Agenda	225
Epilogue Broadening the Debate on Reinventing Management	251
Notes	263
Index	283

<http://www.pbookshop.com>