Index

A, B, C

Afghanistan (war in), 41
Air Force Aerobatic Team
  (AFAT), 33
Air France 447
  Rio–Paris, 7
bricolage, 26, 27, 40
briefing, 45, 46
close air support, 5, 30–33, 89
code words, 5, 30–33, 57, 70, 87, 91
cohesion, 54, 56, 80, 81, 96, 97, 101
collective
  intelligence, 73, 74, 83
  skills, 62–73, 75, 81–83, 101
combinations of usage, 44
common knowledge, 53, 54, 56, 58,
  64, 72, 92, 100
communication practices, 29–45, 57,
  58, 82
community of practice, 96
contingency theories, 17, 20, 22, 56
coordination
  mechanisms, 16, 17, 19–21
  practices, 25–27, 29
  solution, 19–21
creation of collective knowledge, 73
creativity, 13, 73, 83–86, 90, 92–95
culture, 55, 56, 100, 101

D, E, F, G

decision support system, 62, 83–95
duality (structural), 24
evolution, 6, 9, 24, 26, 31, 41, 42, 51,
  87–89, 92, 99
factors, 10, 16, 18, 19, 21, 24, 72
feedback system, 62
French
  air forces, 29, 30, 33–36, 45, 46, 49
  defence, 48
grasp of the situation, 87, 88
group consensus, 53

H, I, K, L, M

hierarchical community, 96, 97
immediate feedback system, 62
individual skills, 66–72, 83, 101
information and communications
  technology (ICT), 17, 29
knowledge management, 63, 97, 98
link 16,
management situation, 1, 24
materiality, 38
means of coordination, 17, 18

COPYRIGHTED MATERIAL
http://www.pbookshop.com

N, P, R

network-centric warfare, 38
Patrouille de France (PAF), 33
professional community, 53, 57, 73, 97
project, 13, 51, 74, 79, 91, 93, 98–100
reason Swiss cheese model, 7
reflexive practices, 45–52, 57, 58, 81

S, T, W

sense-making process, 9
shared languages, 29–37, 78
socialization practices, 29, 56–58, 74, 82
squadron bar, 52–54, 78, 79
synergy, 50, 54, 64, 71, 72, 82, 83
technological uses, 24, 37–45, 57
text-chat, 38–44, 70
tools of coordination, 17–19
traditions, 54–57, 72, 96
trust, 52, 54–56, 58, 69, 71, 82
Web 2.0 technology, 100

http://www.pbookshop.com