

## That Says It All

Each of the quotes below plays some role in being a trustworthy leader. Review them and select one that resonates with you the most.

- 1. Trustworthy leaders don't feel entitled to be where they are; they feel honored.
- 2. Successful leaders exemplify a consistent integrity between their actions and their words.
- 3. Leaders do not "lead" money; they lead people.
- 4. Three words come up again and again when employees are asked why they trust their leaders: credibility, respect, and fairness.
- 5. Trust is a bond between and among people.
- 6. Trust is an emotional and cerebral connection, characterized by an ability to rely on someone's ability to act in ways that will be of benefit to one's own health and well-being.
- 7. The need for trust comes strongly into play during challenging times, when stress, miscommunication, or poorly conceived actions place a strain on people's bonds
- 8. Trust is what helps people have faith that they can work through challenges and arrive at a positive outcome.
- 9. Trust develops through interaction a conversation, an activity, even a look that passes between two people will help to build trust.
- 10. Trustworthy leaders believe in the inherent value and dignity of people all people—a belief that influences their choices and guides their actions.
- 11. Great leadership is a way of being, not something that can be switched on and off.
- 12. Trustworthy leaders commit themselves to live up to the highest aspirations found in their words.
- 13. Evidence that a leader is trustworthy will come from his or her followers.
- 14. Developing people is part of the perspective of trustworthy leaders because they think more about others than they think about themselves.
- 15. True leaders bring their humanity to the workplace every day.
- 16. Trustworthy leaders come in many packages.