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On the Website

Electronic copies of the slides, handouts, and audio recordings for these jolts are provided on the website for this book at:

url: www.pfeiffer.com/go/morejolts

password: professional

Slides

- Jolt 3—60 Seconds (12 slides)
- Jolt 6—Categories (3 slides)
- Jolt 8—Coaching Blitz (1 slide)
- Jolt 9—Context (2 slides)
- Jolt 21—Instruction (2 slides)
- Jolt 25—LPPT (3 slides)
- Jolt 27—Miss-Understanding (1 slide)
- Jolt 29—Now You See It, Now You Don't (2 slides)
- Jolt 34—Proofread (1 slide)
- Jolt 37—Ranking (1 slide)
- Jolt 39—Ritual (1 slide)
- Jolt 44—Systematic Ranking (1 slide)

Jolt Handouts

- Jolt 1—\$5 Meeting: \$5 Meeting Rules
- Jolt 1—\$5 Meeting: \$5 Meeting Form
- Jolt 2—20 Questions: Random Responses
- Jolt 14—Diversity and Inclusion: Simple Mini Sudoku Puzzle
- Jolt 14—Diversity and Inclusion: Simple Mini Sudoku Solution
- Jolt 14—Diversity and Inclusion: Difficult Mini Sudoku Puzzle
- Jolt 14—Diversity and Inclusion: Difficult Mini Sudoku Solution
- Jolt 16—Exclusion: Triplet Puzzles
- Jolt 16—Exclusion: Triplet Solutions
- Jolt 16—Exclusion: More Triplet Puzzles
- Jolt 16—Exclusion: More Triplet Solution
- Jolt 17—Eye Test: Traditional Eye Chart
- Jolt 17—Eye Test: Inverted Eye Chart
- Jolt 24—Listen: Listen Questions
- Jolt 24—Listen: Guidelines for Effective Listening
- Jolt 25—LPPT: Least Preferred Patient Test
- Jolt 27—Miss-Understanding: Circle the "E's"

Jolt 31—People: Sample List of Demographic Questions and Answers
Jolt 37—Ranking: Rank the Photos
Jolt 38—Rapid Response: Trick Questions
Jolt 41—Secret Job Aid: Training Activities Selection Table
Jolt 42—Snake Bite!: Snake Bite! (Version 1)
Jolt 42—Snake Bite!: Snake Bite! (Version 2)
Jolt 44—Systematic Ranking: Rank the Photos
Jolt 44—Systematic Ranking: Comparison Matrix
Jolt 44—Systematic Ranking: Comparison Matrix Scoring
Jolt 45—Team Poker: Ranks of Poker Hands
Jolt 46—Teamwork: Characteristics of High-Performance Teams
Jolt 47—Ten Traits: Ten Traits Questionnaire (Version 1)
Jolt 47—Ten Traits: Ten Traits Questionnaire (Version 2)
Jolt 49—Values: Employee Values

Debriefing Game Handouts

Debriefing Game 5—Mood Check: Moods Checklist
Debriefing Game 6—Seven Lessons: Seven Lessons

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