

# Contents

<i>Foreword: Adversity Introduces Us to Ourselves</i>	vii
<i>Introduction</i>	xi
<b>1 Stage I – Leading Past Losing</b>	<b>1</b>
<b>2 Stage II – Committing to Growth</b>	<b>29</b>
<b>3 Stage III – Changing Behaviors</b>	<b>59</b>
<b>4 Stage IV – Embracing Adversity</b>	<b>85</b>
<b>5 Stage V – Achieving Success</b>	<b>107</b>
<b>6 Stage VI – Nurturing a Culture of Excellence</b>	<b>135</b>
<b>7 The Team Turnaround Workbook</b>	<b>165</b>
<i>Notes</i>	217
<i>Acknowledgments</i>	227
<i>About the Authors</i>	229
<i>Index</i>	231

<http://www.pbookshop.com>