

Table of Contents

<i>Foreword to The Hong Kong Mediation Manual (2nd edition) by Rimsky Yuen SC</i>	v
<i>Foreword to the 1st edition by Sir Laurence Street</i>	vii
<i>Foreword to the 1st edition by Rimsky Yuen SC</i>	ix
<i>Preface to The Hong Kong Mediation Manual (2nd edition)</i>	xi
<i>Preface to the 1st edition</i>	xiii
<i>Table of Cases</i>	xix
<i>Table of Statutes</i>	xxvii
<i>Table of Practice Directions</i>	xxxix
<i>Table of Codes, Model Laws and Rules</i>	xxxiii
Chapter 1 Mediation and Conflict Resolution—Definitions and Comparisons (Nadja Alexander)	1
Chapter 2 Mediation—Objectives, Values and Historical Perspectives (Nadja Alexander)	37
Chapter 3 The Mediation Meta-Model—A Framework for Practice (Nadja Alexander)	73
Chapter 4 Culture and Communication: When East Meets West (Michelle Le Baron & Eko Liao)	113
Chapter 5 Pre-mediation—Preliminaries, Preparation and Process Design (Nadja Alexander & Michelle LeBaron)	155
Chapter 6 The Mediation Process and Post-mediation (Nadja Alexander)	191
Chapter 7 Mediation Advocacy: What to Do and How to Do It (Nadja Alexander)	245
Chapter 8 Mediation Practice in Hong Kong (Sou Chiam & Nadja Alexander)	287
Chapter 9 The Legal Framework for Mediation: Part 1 The Law Relevant to Professional Mediators, Pathways to Mediation, Process for Mediation (Nadja Alexander & Mac Chan)	311
Chapter 10 The Legal Framework for Mediation: Part 2 Confidentiality and Other Rights and Obligations in Mediation (Nadja Alexander & Mac Chan)	371
Chapter 11 Online Dispute Resolution ('ODR') (Nadja Alexander)	429