

---

# TABLE OF CONTENTS

---

<i>Acknowledgements</i> .....	v
<i>Detailed Table of Contents</i> .....	ix
<i>List of Tables, Figures and Boxes</i> .....	xix
<i>List of Abbreviations</i> .....	xxiii
Introduction .....	1
<b>Part A: Psychology</b>	
1. The Findings of Social Psychology .....	15
<b>Part B: Deterrence</b>	
2. Deterrence Theory .....	47
3. Private Enforcement in USA.....	67
4. Enforcement of Competition Law.....	87
5. Criticisms of Deterrence .....	107
6. Empirical Evidence.....	139
7. Conclusions .....	153
<b>Part C: Regulation</b>	
8. Public Regulation .....	161
9. The Structure of Regulation and Self-Regulation in the UK.....	173
10. Developments in Criminal Enforcement in the United Kingdom .....	213
11. Responsive, Meta and Compliance Theories .....	241
12. OECD Policy on Regulation and Enforcement .....	257
13. The Enforcement Policies of Individual Agencies .....	269
14. Consumer Trading and Protection.....	351
15. Competition .....	419
16. Conclusions on Current Enforcement Policy .....	447
<b>Part D: Regulation and Compliance by Business</b>	
17. Standards, Accreditation, Self-Regulation and Co-Regulation.....	463
18. Compliance within Business Organisations .....	503
<b>Part E: Regulatory Architectures</b>	
19. Regulating Safety .....	531
20. Financial Services .....	611

**Part F: Conclusions**

21. Business Values: Culture, Commitment, Trust and Ethics .....669  
22. Conclusions: Ethical Regulation.....695

*Appendix 1: A Consumer Redress Scheme Under the Financial Services  
and Markets Act 2000 as Amended* .....707  
*Appendix 2: Guidance for Enforcers of Consumer Law* .....715  
*Index* .....745

<http://www.pbookshop.com>